



महाराष्ट्र शासन

सामाजिक न्याय व विशेष सहाय्य विभाग

मंत्रालय (विस्तार) दालन क्र. १४०

मादाम कामा मार्ग, हुतात्मा राजगुरु चौक, मुंबई:-४०० ०३२

क्रमांक:- ज्येष्ठना -२०२४/प्र.क्र. ३५४ /सामासु

दिनांक : ९ डिसेंबर, २०२४

दरपत्रक सूचना

प्रति,

महासंचालक,
माहिती व तंत्रज्ञान विभाग,
मुंबई

विषय:- सामाजिक न्याय व विशेष सहाय्य विभागांतर्गत मुख्यमंत्री तीर्थ दर्शन योजना राबविण्याच्या अनुषंगाने “मुख्यमंत्री तीर्थदर्शन योजना” पोर्टल/संगणक प्रणाली विकसित करण्याच्या अनुषंगाने शासनाच्या अधिकृत संकेतस्थळावर जाहिरात प्रसिध्द करून देणेबाबत.

महोदय,

उपरोक्त विषयाच्या अनुषंगाने विनंती करण्यात येते की, सामाजिक न्याय व विशेष सहाय्य विभागांतर्गत मुख्यमंत्री तीर्थ दर्शन योजना राबविण्याच्या अनुषंगाने “मुख्यमंत्री तीर्थदर्शन योजना” पोर्टल/संगणक प्रणाली विकसित करण्याच्या अनुषंगाने इच्छुक पुरवठादार /प्राधिकृत वितरक/विक्रेते यांच्याकडून दरपत्रके मागविण्यासाठी सोबत जोडल्याप्रमाणे शासनाच्या अधिकृत संकेतस्थळावर जाहिरात प्रसिध्द करण्याची विनंती करण्यात येत आहे.

आपला,

(राजेश मांजरेकर)

कक्ष अधिकारी, महाराष्ट्र शासन

सोबत-वरीलप्रमाणे

प्रत,

कक्ष अधिकारी, संगणक कक्ष, सामाजिक न्याय व विशेष सहाय्य विभाग, मंत्रालय, मुंबई

दरपत्रक सूचना

विषय:- सामाजिक न्याय व विशेष सहाय्य विभागांतर्गत मुख्यमंत्री तीर्थ दर्शन योजना राबविण्याच्या अनुषंगाने “मुख्यमंत्री तीर्थदर्शन योजना” पोर्टल/संगणक प्रणाली विकसित करण्याच्या अनुषंगाने जाहिरात प्रसिध्द करणेबाबत.

१. खरेदीची व्याप्ती :-

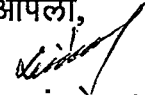
सामाजिक न्याय विभागांतर्गत शासन निर्णय दि. १४.०७.२०२४ अन्वये राज्यातील सर्व धर्मियांमधील ६० वर्षे वय व त्यावरील ज्येष्ठ नागरिकांना तीर्थदर्शन यात्रेची मोफत संधी देण्यासाठी मुख्यमंत्री तीर्थ दर्शन योजना राबविण्यास मान्यता प्रदान करण्यात आलेली आहे. सदर योजनेचा लाभ ज्येष्ठ नागरिकांना देण्याच्या अनुषंगाने ऑनलाईन अर्ज स्विकारण्यासाठी “मुख्यमंत्री तीर्थदर्शन योजना” पोर्टल/संगणक प्रणाली विकसित करण्याच्या अनुषंगाने मोहोरबंद लिफाफ्यामध्ये इच्छुक पुरवठादार /प्राधिकृत वितरक / विक्रेते यांच्याकडून सोबत जोडलेल्या स्कोप ऑफ वर्क मध्ये नमूद स्पेशिफिकेशननुसार दरपत्रके मागविण्यात येत आहेत.

२. दरपत्रक सादर करावयाचा दिनांक :-

मोहोरबंद लिफाफ्यातील दरपत्रके कक्ष अधिकारी (सामासु), सामाजिक न्याय व विशेष सहाय्य विभाग, पहिला मजला, (विस्तार इमारत), मंत्रालय, मुंबई-४०००३२ यांच्या नावे दि.१६.१२.२०२४ रोजी सायंकाळी ५.३० वाजेपर्यंत पाठवावेत अथवा प्रत्यक्ष सादर करावेत.

मोहोरबंद लिफाफ्यावर ठळक शब्दात “मुख्यमंत्री तीर्थदर्शन योजना” पोर्टल/संगणक प्रणाली विकसित करणे” असे नमूद करावे.

आपला,



(राजेश मांजरेकर)

कक्ष अधिकारी, महाराष्ट्र शासन

Scope of Work (Mukhyamantri Tirtha Darshan Yojana)

The Social Justice & Special Assistance Department (SJSA) of the Government of Maharashtra is engaged in various initiatives to ensure equal opportunity and social justice for underprivileged groups such as Scheduled Castes, elderly persons, and others. The department provides equal opportunities in education, economy, and social security. The SJSA department also implements various welfare schemes for upliftment of Scheduled Castes (SC) Population, elderly persons, the Transgender Community, and other weaker sections of the society. The Department provides assistance in the form Education, Training, Skilling, Employment generation, Housing, Social assistance etc. According to the 2011 census, the total population of Maharashtra is 11.24 crores. Of this, an estimated 1.40 crore senior citizens are aged 60 years and above. Among them, an estimated 70 lakh senior citizens are above 75 years of age.

Mukhyamantri Tirtha Darshan Yojana is a scheme being implemented by Social Justice and Special Assistance Department, Government of Maharashtra with an objective to fulfil the dream of Maharashtra's Old aged citizens having age of 60 years and above to visit their choice of an eminent pilgrimage destination and worship their deity in order to attend spiritual well-being. The selected eligible beneficiaries will be entitled for an all-expense trip (including travel by train/ bus from a designated pick-up location, tour of the destined pilgrimage and drop at a destined location which will include their breakfast, lunch, evening tea, dinner, stay at a well-maintained accommodation during this tour).

Under the Social Justice and Special Assistance Department, Senior citizens, irrespective of religion, aged 60 years and above, are eligible to benefit from this scheme. Under this initiative, senior citizens covered by the scheme can visit any pilgrimage location across India free of cost, with a maximum cap of Rs. 30,000 per beneficiary. The tour schedule will be predefined, and all associated costs will be borne by the Government. A Government Resolution to implement this scheme was issued on 14.7. 2024, 8.8.2024 and 15.10.2024

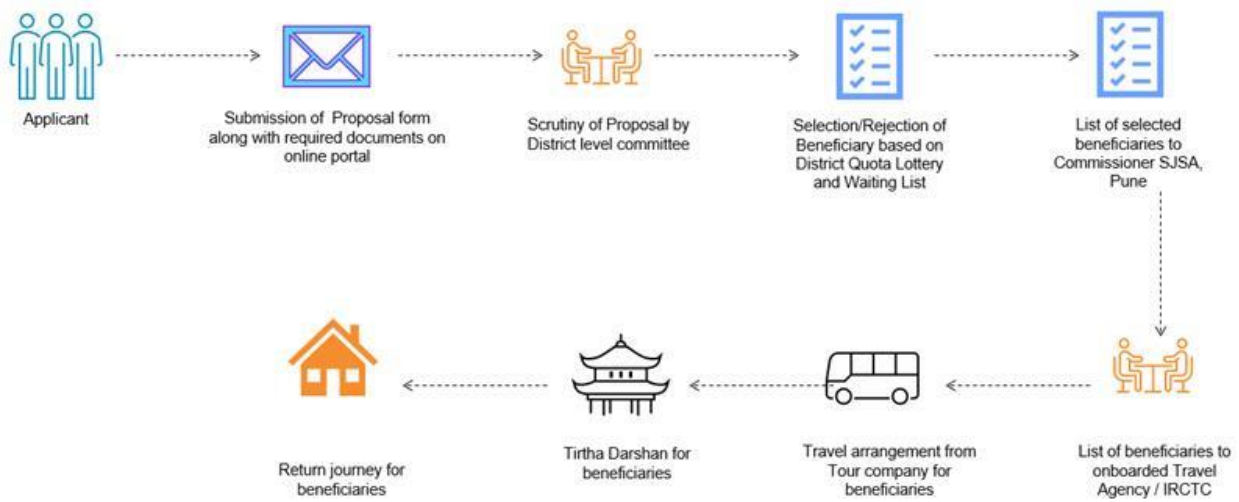
In above context, the Social Justice and Special Assistance Department, Govt of Maharashtra intends to deploy web and mobile based application system to receive the application from the senior citizen. It should be easy to use mobile application.

1 High Level Requirement

1.1 District Level Committee

Sr. No.	Name	Designation
1	District Guardian Minister	Chairman/ President
2	District Collector	Vice Chairman/Vice president
3	Chief Executive Officer, Zilla Parishad	Member
4	Commissioner, Municipal Corporation/ Chief Officer, Nagar Parishad or Nagar Panchayat	Member
5	Police Commissioner/ District Police Superintendent	Member
6	Civil Surgeon	Member
7	Assistance Commissioner, Social Welfare Department	Member Secretary

1.2 Proposed Process Flow



1.3 High Level Details requirements

The below table highlights high level requirements of application workflow and User wise responsibility.

S.N.	Process / Functionality	Proposed Requirements
1.	SJSA/ Commissionerate	SJSA Department/ Social Welfare Commissionerate will publish the different tour packages and their schedule through various media.
2.	Application Submission	<ul style="list-style-type: none"> Facility to applicant to apply for the scheme and upload document. Provision for District level Committee User to apply on behalf of beneficiary along with the documents for a particular Tour package. Selection of tour packages as per the available list of tours Facility for citizen to submit application form online and upload documents.
3.	Asst. Commissioner, Social Welfare	<ul style="list-style-type: none"> Scrutiny of the application and documents for eligibility. List of beneficiaries for a tour package as per available number of seats in each district for that tour Waiting list for remaining applicants as per seniority
4.	District Level Scrutiny Committee	Selection and Finalization of list of beneficiaries for particular tour
5.	State User/ Commissionerate User Functionalities	<ol style="list-style-type: none"> Login Provision to view the list of eligible beneficiary's district wise Convey the Packages to the District level offices and its publicity Publish tour packages on the portal Publish tour schedules
6.	Payment to Tour Operator	<ol style="list-style-type: none"> Commissioner Social welfare, Pune will make payment advances and final payment as per milestones to tour operator
7.	Dashboards & Reports	<ol style="list-style-type: none"> Real time dashboards and reports against various Tours arranged. Dynamic dashboards with facility to customize reports
8.	Alerts & Notifications	Provision to send SMS based alerts to eligible beneficiaries for update on their application and tour details.
9.	API integration and gateway integration	<ol style="list-style-type: none"> SMS Gateway Email Gateway

S.N.	Process / Functionality	Proposed Requirements
		3. API integration with IRCTC if required.

General requirements for development of the application-

- Users should be able to submit data and view application forms in English & Marathi language. The Vendor will be required to develop application forms in both languages.
- App for citizen- Android and IOS for filling application forms.
- The application should be compatible and accessible from any device, any operating system, and any browser.
- It shall have a provision to store audit trail of user activities performed on the application. There will be no physical deletion of data in the system. All deletion will be logical or soft deletion (NO HARD DELETE).
- After successful login the authentication key will be mapped with each transaction the user will perform in the system and same will be stored in audit trail as well.
- Users should be able to upload image files, documents etc., from the app itself.
- Logins should be developed for all the respective authorities based on the Regions/Division /Districts, etc., with user management facility.
- Dashboards with drill down facilities to be developed and feedback portal for all stakeholders.
- The application vendor will train the users, provide departmental support, and develop the necessary required reports.
- User manuals should be provided in both English and Marathi

Security Audit

- To be done as per the government requirement (on half yearly basis) or as an when there are code related updates in the system. Security Audit should be conducted through CERT-in Empaneled security Auditor.
- Copy of the certificates to be submitted to the department.
- Cost of the audit will be borne by the department as per actuals.

Hand Over and knowledge transfer support

- In case of project contract expiry (end of O&M period), Vendor shall ensure that the identified officials of the department (IT Cadre) are given proper handover and knowledge transfer at least 1 months prior to the completion of contract period and only on acceptance of the role by the identified officials of the department, the contract completion certificate along with the last payment to the vendor will be released.
- Vendor has to handover the Source Code, Patches & Releases (If any), Application Software, all content used in the Designing of the Website, along with Technical Documents, user Manual, functional Manual, Workflow diagram, installation guide and any other if required for creation of development environment and hosting.
- Along with the hand holding support to the department staff, Vendor has to ensure proper and complete handover to the new vendor (in case of selection of new vendor at end of the project timelines).

- All the required functional training and handover along with required Knowledge transfer and required documentation should be completed by the vendor within 1 month's timeframe prior to the completion of the contract.
- A formal handover report has to be submitted by the vendor duly signed by the new vendor.

Intellectual Property Rights

- During and after the end of the contract period or on surrendering or termination of contract, for all data /information/content generated during this period, the department shall own exclusive Intellectual Property Rights of the same, the Vendor cannot claim for any rights on the same.
- All documentation and configuration items such as scripts, source code, workflow queries etc. and not limited to these taken over by the selected Vendor shall be property of the Department. The Vendor should create a repository of such resources and provide access to Department. The Vendor undertakes to disclose all such Intellectual Property Rights arising in performance of the Services to the Department and execute all such agreements/documents and file all relevant applications, effect transfers and obtain all permits and approvals that may be necessary in this regard to effectively transfer and conserve the Intellectual Property Rights of the Department
- The Vendor Team shall ensure that while it uses any software, processes, document or material in the course of performing the Services, it does not infringe the Intellectual Property Rights of any person and the Vendor shall keep the Department indemnified against all costs, expenses and liabilities howsoever, arising out any illegal or unauthorized use (piracy) or in connection with any claim or proceedings relating to any breach or violation of any permission/license terms or infringement of any Intellectual Property Rights by the Vendor or the Vendor's Team during the course of performance of the Services. In case of any infringement by the Vendor / Vendor's Team, Vendor shall have sole control of the defense and all related settlement negotiations.
- The Vendor shall not use, share this information, any other data derived from this application, customized software etc. anywhere, without taking permission, in writing, from the department and department also reserves the right to grant or deny any such request. The software application will not be allowed to be misused by quoting same software at other places.