

FMS

Date : 13.05.2009

| Sr. No | Clause ref in the RFP | As appearing on the original published RFP | Query Asked | Addition / Modification |
|--------|----------------------------------|---|---|--|
| 1 | Section 4.3 H Pg No -23 | In case of any problem with the server of DIT, the Solution Provider shall switch over all these sites immediately on his own Server, co-located with any licensed ISP in Mumbai at no extra cost to the DIT. | | This clause has been removed |
| | Section 5.0 Pg No -27 | Service Level Requirement Server Maintenance & Administration Frequency and Service timings: 9.00 a.m. to 7.00 p.m. Required service level to be provided; On need basis | | This clause has been modified as under Server Maintenance & Administration "Frequency and Service timings: 24x 7" Required service level to be provided; "Continuous" |
| 2 | Section 6.0 Pg No -27 | Manpower Requirements | | The Minimum manpower requirement shall be 58 including core team. Bidders can estimate additional to meet SLA. |
| 3 | Section 7.15 B i Pg No- 44 | The Bidder (prime bidder in case of consortium) should possess ISO 9001:2001 or 9002 certification for Maintenance Services. | There is no certification called ISO 9001:2001. Kindly change it to ISO 9001:2000 | This criteria has been modified as under "The Bidder (prime bidder in case of consortium) should possess ISO 9001:2000 or 9002 or latest certification for Maintenance Services." |
| 4 | Section 7.35 Pg- 59-60 | Annexure and Schedules Following Annexures / proformae / Schedules are to be enclosed: 1. Check list - Annexure – 1 2. Bid Proposal - Annexure – 2 3. Bid Security - Annexure – 3 | | This criteria has been modified as under Annexure and Schedules Following Annexure / proformae / Schedules are to be enclosed: 1. Check list - Annexure – 1 2. Bid Proposal - Annexure – 2 |

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| | | 4. Schedule of Commercial Bid - Annexure – 4 5. Key particulars of bid - Annexure – 5 6. Experience of the firm - Annexure – 6 7. Proforma for Contract Performance Security - Annexure – 7 8. Proforma for Contract - Annexure – 8 9. Declaration Sheet - Annexure – 9 10. Supplementary Information a) Certificate as to Corporate Principal -F-1 b) Work Plan Time Schedule -F-2 c) Composition of the Team Personnel & Tasks - F-3 d) Suggested Format of Curriculum Vitae F-4 e) Work Programme & Time Schedule for Key Personnel - F-5 f) Charges for Additional Development/ Implementation Work -F-6 g) Schedule of Commercial Deviations - F-7 h) Schedule of Technical Deviations - F-8 | | 3. Bid Security - Annexure – 3 4. Schedule of Commercial Bid - Annexure – 4 5. Key particulars of bid - Annexure – 5 6. Experience of the firm - Annexure – 6 7. Proforma for Contract Performance Security - Annexure – 7 8. Proforma for Contract - Annexure – 8 9. Declaration Sheet - Annexure – 9 10. Supplementary Information a. Work Plan Time Schedule - F-1 b. Team Composition - F-2 c. Suggested Format of Curriculum Vitae -F-3 d. Work Programme & Time Schedule for Key Personnel - F-4 e. Charges for Additional Development/ Implementation Work -F-5 f. Schedule of Commercial Deviations - F-6 |
| 5 | Page 68 | Annexure 4 - Schedule of Commercial Bid | AMC quote per item wise or lump sum to be quoted | This criteria has been modified as under “Bidders have to quote AMC rates lump sum.” For new hardware successful bidder will have to provide preliminary services and further vendor co-ordination. |
| 6 | Section 4.1 B Page no 13, | Renewal of Software AMC licenses after expiry of warranty | Who will bear the cost of renewal | DIT will bear the renewal cost for software licenses |
| 7 | Section 4.1 B Page no 13, | Maintenance of Active and Passive components | Passive components required for maintenance will be provided by DIT | Passive components required for maintenance shall be made arranged by DIT as on request by the successful bidder. |

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| 8 | Section 4.1 B.a Page no. 14 | Determining standard workstation suite of software. Ensure software distribution as per standards. Conducting periodic audits to verify compliance. | | This clause has been deleted from the bid. |
| 9 | Section 4.1 a.viii Page no. 14 | Data recovery support | Separate tool and skill required weather this need to be considered in costing? | Data recovery support shall be required and bidders shall have to make necessary arrangement for the same. |
| 10 | Section 4.1 a.iii Page no. 14 | Ensure software on new hardware additions as per standards. (Note: The standards will be mutually decided by the DIT and the successful Bidder). | Who will provide the software | This criteria has been modified as under Ensure software on new hardware additions as per standards. (Note: The standards will be mutually decided by the DIT and the successful Bidder). Necessary software will be provided by the DIT. |
| 11 | Section 4.1 c.v Page no. 15 | Asset Inventory: The asset inventory shall be maintained using the NMS software procured by DIT under MSWAN project. | Cost of additional NMS licenses if any are required then who will bear the cost | DIT will provide additional licenses if any |
| 12 | Section 4.3 H Page no. 23 | Hosting on Web Server In case of any problem with the server of DIT, the Solution Provider shall switch over all these sites immediately on his own Server, co-located with any licensed ISP in Mumbai at no extra cost to the DIT. | | This clause has been deleted |
| 13 | Annexure 4 Page no. 67 | Schedule of Commercial Bid | | Development/Upgradation cost to be added as below Man month rate for Creation /updatation/ maintenance of website for any department |

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| | | | | (No. of man months =15) |
| 14 | Section 10.5 page no. 107 | Terms of Payment | | The table has been modified as below, 'Frequency of payment shall be on the quarterly basis at the end of quarter" "Services: Sr. No 4 (AMC for new hardware procured) and Sr no. 5 (Bandwidth Charges if required) of the table has been deleted |
| 15 | | Last date for receipt of tender offer has been extended upto 3.00 PM, 20th May, 2009 | | |