

# **MAHARASHTRA STATE COMMISSION FOR PROTECTION OF CHILD RIGHTS**

## **CITIZEN'S CHARTER**

### **OUR VISION**

Protection of child rights in the Maharashtra state in the context of the United Nations' Convention on the Rights of Child (CRC).

### **OUR MISSION**

- (i). To ensure that the rights of all children irrespective of their gender, religion, caste are protected.
- (ii). To inquire into cases of violations of child rights and recommend action against violators of child rights.
- (iii). To examine factors those inhibits enjoyment of child rights and recommend appropriate remedial measures.
- (iv). To undertake research and studies in the field of child rights.

### **FUNCTIONS OF THE COMMISSION WITH RESPECT TO CHILD RIGHT ACT 2005**

- (a) Examine and review the safeguards provided by or under any law for the time being in force for the protection of child rights and recommend measures for their effective implementation;
- (b) Present to the State Govt., annually and at such other intervals, as the Commission may deem fit, reports upon the working of those safeguards;

- (c) Inquire into violation of child rights and recommend initiation of proceedings in such cases;
- (d) examine all factors that inhibit the enjoyment of rights of children affected by terrorism, communal violence, riots, natural disasters, domestic violence, HIV / AIDS, trafficking, maltreatment, torture and exploitation, pornography and prostitution and recommend appropriate remedial measures;
- (e) Look into matters relating to children in need of special care and protection including children in distress, marginalized & disadvantaged children, children in conflict with law, juveniles, children without family and children of prisoners and recommend appropriate remedial measures;
- (f) Study treaties and other international instruments and undertake periodical review of existing policies, programmes and other activities on child rights and make recommendations for their effective implementation in the best interest of children;
- (g) Undertake and promote research in the field of child rights;
- (h) Spread child rights literacy among various sections of the society and promote awareness of the safeguards available for protection of these rights through publications, media, seminars and other available means;
- (i) Inspect or cause to be inspected any juvenile custodial home, or any other place of residence or institution meant for children, under the control of State Govt. or any other authority including any institution run by a social organization; where children are detained or lodged for the purpose of treatment, reformation or protection and take up with these authorities for remedial action, if found necessary;
- (j) Inquire into complaints or take suo moto notice of matters related to
  - (a) deprivation & violation of child rights;
  - (b) non implementation of laws providing for protection and development of children;
  - (c) non compliance of policy decisions, guidelines or instructions aimed at mitigating hardships to and ensuring welfare of the children and to provide relief to such

children; or take up the issues arising out of such matters with appropriate authorities;  
and

(k) Perform such other functions considered necessary for the promotion of child rights and any other matter incidental to the above functions:

(l) Analyze existing law, policy and practice to assess compliance with Convention on the Rights of the Child,

(m) Present to the state Govt. annually and at such other intervals as the Commission may deem fit, reports upon the working of those safeguards;

(n) Undertake formal investigations where concern has been expressed either by children themselves or by concerned person on their behalf;

(o) Promote, respect and serious consideration of the views of children in its work and in that of all Govt. Departments and Organizations dealing with child;

(p) Produce and disseminate information about child rights;

(q) Compile and analyze data on children;

(r) Promote the incorporation of child rights into the school curriculum, teachers training and training of personnel dealing with children.

## **FUNCTIONS OF THE COMMISSION WITH RESPECT TO RIGHT TO EDUCATION ACT 2005**

Under Section 31 & 32 of Right to Education Act 2010 the State Commission for Protection of Child Rights have been assigned following functions

I) examine and review the safeguards for rights provided by or under this act (Right to Education Act 2010) and recommend measures for their effective implementation.

II) inquire into complaints relating to child Right to free and compulsory education

III) Take necessary steps as provided under Section 15 and 24 of the said commission for protection of Child Right Act 2005.

IV) the commission shall while inquiring into any matter relating to child rights and compulsory education have the same power as assigned to them respectively under Section 14 and 24 of the commission for protection of child right act 2005.

V) Notwithstanding any thing contained in Section 31, any person having any grievance relating to the right of a child under Right to Education Act may make a written complaint to the local authority having jurisdiction.

VI) After receiving the complaints under sub section 32(1) the local authority shall decide the matter

VII) Any person aggrieved by the decision of local authority may prefer an appeal to the state commission. The appeal as preferred shall be decided by the state commission.

## **OUR CLIENTS**

- All Citizens particularly children.
- State Govt. Ministries/ Departments and other offices.
- NGOs and other activists in the field of Child Rights

## **DETAILS OF BUSINESS TRANSACTED BY THE COMMISSION**

We strive for protection of child rights by:

- (1) Making recommendations to concerned Govt. / authorities for action in cases of violation of child rights noticed.
- (2) Making recommendations to concerned Govt. / authorities concerned for action against the person responsible for violation of child rights.
- (3) Approaching Supreme Court or High Court for directions, orders or writs, as deemed fit, for violation of child rights noticed.

- (4) Making recommendations to concerned Govt. / authorities for grant of interim relief to the victim of child right violation or members of his family.
- (5) Carrying out public hearings for cases of violation of child rights and making recommendations.
- (6) Carrying out inspections, investigations for cases of violation of child rights and making recommendations.
- (7) Carrying out review of laws, condition of Children's Homes etc. through working groups, committees constituted for the purpose and making recommendations.
- (8) Making studies / carrying out research on all aspects related to child rights, compilation of data and making recommendations.
- (9) Creating awareness through seminars, workshops, publications etc.
- (10) Formulated Rule of procedure to redress the grievance of public in renewal.

## **STATEMENT OF SERVICES PROVIDED**

For dealing with complaints regarding violations of child rights, the complaint mechanism have been framed and uploaded on website

<http://sites.google.com/site/childrightsmaharashtra/home> And

<http://womenchild.maharashtra.gov.in>

For this purpose the application containing all relevant details accompanied with all concerned documentary evidences should be addressed directly to:

Secretary,

Maharashtra State Commission for Protection of Child Rights,

3rd floor, Government Transport service, Sir Pochakhanwala Rd. , Worli Mumbai

Phone 24920894/95/97, Fax : 022-24920896 E Mail [I.D.mscpcr@gmail.com](mailto:I.D.mscpcr@gmail.com)

## **REDRESSAL OF GRIEVANCES OF THE CITIZENS**

Grievances received in the Commission will receive instant attention. Grievances can be addressed to: -

Secretary,

Maharashtra State Commission for Protection of Child Rights,

3rd floor, Government Transport service, Sir Pochakhanwala Rd. , Worli Mumbai

Phone 24920894/95/97, Fax : 022-24920896 E Mail [I.D.mscpcr@gmail.com](mailto:I.D.mscpcr@gmail.com)

## **EXPECTATION FROM THE CLIENT/CITIZEN**

We expect every organization, public or private and all citizens

- To interact with the Commission to improve its efficiencies,
- To imbibe the spirit of protection, safeguarding & promoting child rights,
- To honour and abide by the Rules and Regulations framed by Govt. towards protection of child rights,
- To share information with other citizens on protection of child rights
- To bring cases of violation of child rights o the notice of the Commission
- To offer suggestions to streamline the functioning of the existing institutions related to child rights, promote accountability and responsibility, and
- To adopt the precepts of protection of child rights.

**WE REQUEST CENTRAL / STATE GOVERNMENTS / UT ADMINISTRATIONS / ORGANISATIONS / NGOS / PROFESSIONAL BODIES AND OTHER CONCERNED ORGANIZATIONS TO**

- Send all communication / information in a complete manner accompanied with the required documents, and
- Visit our website (<http://sites.google.com/site/childrightsmaharashtra/home> And <http://womenchild.maharashtra.gov.in>) for further details, and
- Contact the officers as given in the Annexure, if need arises.

**NAME, ADDRESS & PHONE NUMBERS OF THE OFFICERS OF THE COMMISSION**

Shri A.N.Tripathi

Secretary

Maharashtra State Commission for Protection of Child Rights

3rd floor, Government Transport service, Sir Pochakhanwala Rd. ,

Worli, Mumbai – 400 030.

Phone : 022 - 24920894

Shri S.S.Supe

Administrative Officer

Maharashtra State Commission for Protection of Child Rights

3rd floor, Government Transport service, Sir Pochakhanwala Rd. ,

Worli, Mumbai – 400 030.

Phone : 022 - 24920895